

Manor of Groves Hotel, Golf & Health Club



MANOR of GROVES
HOTEL, GOLF &
HEALTH CLUB
HERTFORDSHIRE

WET WEATHER GOLF POLICY

Q: Pre-travel - If the course is closed and due to remain closed at what point would you allow guests to change their bookings?
(Subject to availability)

A: 24 hours before travel with a credit to return to Manor of Groves or credit from the golf agent.

Q: Day of travel and beyond - On the day of arrival if the golf course is closed and expected to remain closed for the duration of the stay.
What are your terms and conditions?

A: Guests can rearrange for a future date but will be subject to price changes etc

Q: Day of travel and beyond - In the event that a guest is at the Hotel and the golf course closes at short notice, (ie heavy rain overnight) what are your terms and conditions?

A: Issue a wet weather voucher onsite

Q: Day of travel and beyond - In the event that the golf course becomes unplayable during play, what are your terms and conditions?

A: Guests will receive a wet weather voucher to return to play the course.

Q: Day of travel and beyond - In the event that the golf course becomes unplayable during play and the client has not yet checked in to the Hotel and decides they do not want to stay as they are not able to play golf the following day - What are your terms and conditions?

A: No credit for future day unless confirmed course is unplayable.

reservations@manorofgroves.co.uk
www.manorofgroves.com



HOTEL FACILITIES

- Swimming Pool
- Sauna
- Steam Room
- 3 Floor Gym
- Golf Course
- Free Parking
- Beauty Treatments
- Free WiFi

CONTACT US

01279 600777

High Wych, Sawbridgeworth,
Nr Harlow, Hertfordshire, CM21 0JU

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GOLF BUGGIES

Q: How many golf buggies do you have at Manor of Groves Golf Club??

A: There are 14 buggies at the Golf Club for members, societies and visitors use.

Q: Are buggies pre-bookable?

A: We require the guest to contact us directly to book on 01279 603543

Q: How much do buggies cost to hire for 18 holes?

A: The cost is £35 weekdays and £35 weekends

Q: If customers have a medical condition that requires a buggy what is the process?

A: To pre-call and book the buggy, We do not take responsibility if weather is adverse and the Head Greenkeeper deems buggies unsafe on the course.

Buggies are not fitted with GPS but are suitable for buggy paths and fairways.

Should you have further questions, please call 01279 603543

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